

Checking tickets

1. Go to www.schoolicts.co.uk
2. Log in using your username and password
3. Click on Online Helpdesk – View my calls
4. If you want to see more detail on a ticket just click on the title
5. If you want to re-open a completed ticket click on open

Helpdesk

[+ Create new ticket](#) [📄 View tickets](#)

Re- [🔴 Open Tickets](#)

No open tickets

🟢 Closed tickets

#946	09/02/2010	printing cheques	Complete	Re-open
#936	09/02/2010	Printer not taking properly	Complete	Re-open

