

# SIMS to Arbor Migration Birchfield Primary School



## Overview

Birchfield Primary School used to use SIMS as their MIS and have been using School ICT for their SIMS support for the last 6 years. Office Manager Shirley Walton has been one of our greatest advocates;

*“School ICT’s help and support is fantastic. Every cry for help is answered with patience and friendliness and no matter what the question, they always find an answer and always return your call.”*

In April 2021, Birchfield decided to migrate over to **Arbor**. Shirley was reluctant to move away from SIMS and didn’t want to lose the expert support and help she received from School ICT.

Luckily for Birchfield, Shirley and her colleagues, School ICT are an accredited **Arbor** support partner and have been able to continue to provide support for their school.

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**I was reluctant to move away from SIMS purely because I didn’t want to lose the support we receive from School ICT. Luckily, School ICT are also an Arbor accredited support partner and have been able to continue to provide us with support for Arbor MIS.**

## How School ICT Helped

The school migrated over to **Arbor** during the Easter break and went live the first day back.

As with any new MIS, there is a steep learning curve. Luckily School ICT were on hand to help smooth the process out, as Shirley testified:

*“I can honestly say without the support the school receives from School ICT we would have been up the proverbial creek and probably bald from pulling our hair out trying to figure things out; don’t get me wrong Arbor is great but sometimes a little help is needed.”*

The School ICT MIS team supported Shirley and her colleagues at Birchfield through the whole migration process, right from the start of the move from SIMS, assisting with pre-migration data checks and data cleansing prior to data being migrated, all the way through to supporting Birchfield colleagues in **Arbor** training sessions and getting **Arbor** up and running in those important first weeks of **Arbor** going live!

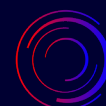
One of the most important things when migrating from one MIS system to another, is getting used to the new technology and a different way of working with the software, the School ICT MIS team talked Shirley through all the different options of utilising the **Arbor** software to ensure the system worked for the school. Shirley stated:

*“I cannot recommend School ICT highly enough for the support, friendliness, professionalism and forgiveness (when I’ve asked a stupid question or made a silly, obvious mistake), but most of all for always being able to sort out a problem”*

School ICT are an accredited MIS support provider for **SIMS**, **Arbor** and **Bromcom**, so you can feel safe in the knowledge that our expert team can help.

## Best in class MIS support

Telephone: 0345 222 6802 E-mail: [info@schoolicts.co.uk](mailto:info@schoolicts.co.uk) [www.schoolicts.co.uk](http://www.schoolicts.co.uk)



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