

# Case Study



## Overview

The Data Manager/Exams Officer left One In A Million Free School for a new job and they were finding it difficult to recruit for a suitable replacement, essentially, they were stuck.

They'd heard about the Data Management Service from School ICT and had seen some of the customer testimonials, which they thought were good! They contacted School ICT and after speaking with the team, were confident that a Data Management Service may be a suitable 'stop-gap' until/if and when they recruited a new Data Manager/Exams Officer to be based on site.

## Challenges

Initially the school had reservations, mainly about how quickly they'd be able to contact someone in an emergency, or how long School ICT may take to respond. However, both of these reservations were quashed very early on in the partnership and they found their Data Management lead to be fully accessible.

## How School ICT Helped

One In A Million found that what sets this service apart is expertise, if their Data Management lead didn't have the experience or knowledge in a particular area, (which was very rare), they could seek support from their wider team, who also provide back up, and reassuringly, add resilience to any leave or absence the Data Management lead may have.

The team at One In A Million found using this service to be super efficient and it certainly helped them out when they were stuck.

Cost wise, it was comparable to employing a Data Manager, but without all the additional associated costs of an in house employee such as National Insurance, holiday pay, pension contributions etc. and they also had an experienced Data Manager who was able to provide everything the school needed, from day one, with the added benefit of having not only a Data Management team they could call on for additional expertise and back up if their Data Management lead should ever be off sick, or on holiday, but also the backing of an expert MIS team too.

## Conclusion

**"The service provided by School ICT has been of a very high quality. Very quickly we realised that the partnership would be extremely effective. Not only have they produced everything that we have requested, (which includes daily tasks such as SIMS changes, but also larger analysis of data, completing school censuses and attendance/behaviour reports), they have also improved the way we present data to teachers, and consequently how staff use this information for their data informed practice. We have weekly meetings with our point of contact and every request is met with a speedy response and actioned very quickly. One of the advantages of working with School ICT is that their team is highly experienced and knowledgeable, meaning that every question or query is answered accurately and with confidence. I would highly recommend School ICT for any schools that are in a position (like we were) and are looking to use a virtual data company."**

Tait Coles, Vice Principal, One In A Million Free School, Bradford



## Best in class support

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